

Redwoods Rural Health Center

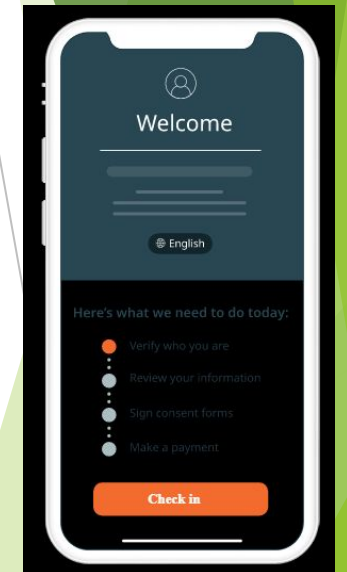
COVID-19 Update

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February 2021

Prevention Measures

- ▶ Ramped up PPE - goal to have 90+ days on hand
- ▶ Fit tested employees
- ▶ Monitoring PPE levels on a weekly basis - have extra in a storage container
- ▶ Exploring powered air purified systems for dental
- ▶ Screening devices at entryways & ask patient pre-visit COVID-risk questionnaires
- ▶ Moving to a contactless check-in process and COVID screening with Phreesia at the end of the month



Impact to Operations

- ▶ For the months of March-June, dental saw emergency only we had one dentist on staff
- ▶ Starting in July, we brought all of our dental team back
- ▶ Limiting aerosolizing procedures - ex: no crowns and one filling appointment per hour
- ▶ Using HEPA filters in exam rooms and dental has extra oral suction device to capture aerosols during procedures
- ▶ Behavioral Health - Virtual only
- ▶ Medical seeing 20% Virtual visits

The Zoom logo is displayed in a blue, lowercase, sans-serif font. It is centered within a white rectangular box that has a subtle drop shadow, making it stand out against the background.

COVID-19 Testing

- ▶ Started offering free COVID tests
- ▶ Drive-up testing available at RRHC Medical
- ▶ Received the Cepheid Rapid Test - 4-in-One Test (Single Test for SARS-CoV-2, Flu A, Flu B, and RSV)
- ▶ Received free Abbott BinaxNOW test kits
- ▶ Continue working with Public Health and Quest labs
- ▶ Exploring a lab interface, so all labs reported to the state without duplicate data entry



COVID-19 Vaccine from RRHC

- ▶ To Prepare, RRHC updated computer system to accept new CPT codes - different IZ admin codes for each vaccine and each dose
 - ▶ All COVID-19 vaccine services are free to all, but we will bill insurance if patient's are insured.
 - ▶ Immunized staff - around ½ are vaccinated using the Pfizer, which was the first vaccine available. More are signing-up to be immunized each week.
- ▶ Outreach:
 - ▶ Phase 1b - elderly (age 75+) and essential workers - Facebook, website, text messages and phone calls
 - ▶ Encouraged sign-up on the wait list on RRHC's website www.rrhc.org - over 900 people have signed-up so far
 - ▶ Set-up new COVID vaccine number to route incoming calls to dedicated team member - 707-923-7533, if you want to sign-up but you don't have a computer or internet access.



COVID-19 Vaccine from RRHC

- ▶ Scheduled first three COVID clinics last week- focus on immunizing folks from So Hum
 - ▶ RRHC offering the Moderna vaccine
 - ▶ For age 75+ at this time
 - ▶ By appointment only at RRHC Tuesday, Thursday and Saturday
 - ▶ Goal to immunize 10 people every 20 minutes
 - ▶ There is a 15-30 minute wait time after each vaccine administration to make sure there are no allergic reactions. If there are, RRHC has volunteer EMTs standing by to help.
- ▶ Patients are being scheduled for their 2nd dose - 28 days later.
 - ▶ Receive an immunization card with the appointment date.
 - ▶ Also get an appointment reminder from RRHC.



COVID-19 Vaccine from RRHC

- ▶ Looking at ways other health centers and other providers have been successful with mass vaccination efforts
 - ▶ Challenge to schedule 200+ appointments per week on top of the 750+ other appointments we have scheduled
 - ▶ Future - collaborate with SHCHD to immunize the entire community and reduce duplication of efforts - folks have signed up on both lists
 - ▶ Patients need to be immunized with the same vaccine their 2nd dose
 - ▶ Need to be cautious not to schedule Dose 1 clinics on the weeks the Dose 2 clinics are scheduled
 - ▶ There is some flexibility with the timing of the 2nd dose, but we want to immunize people on day 28 (4 weeks later) if possible. The one thing that might delay second doses is the supply of the vaccine.

COVID-19 Vaccine from RRHC

- ▶ Not everyone is going to be able to be vaccinated right away and we want to make sure we're protecting ourselves and others.
- ▶ Still need to take precautions:
 - ▶ Continue wearing masks,
 - ▶ washing hands,
 - ▶ maintaining 6ft distance from non-household members.

ACT NOW!



WEAR A MASK



STAY 6 FEET APART



AVOID CROWDS